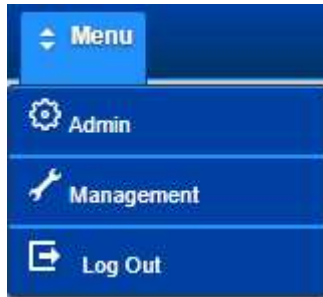
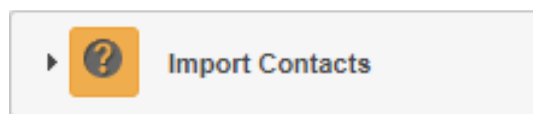


Management - Import Contacts

Select Management from the Main Menu



and then



There are 2 Steps to follow with the Import of Contacts

The Import of the Contacts in.CSV Format

Step 1 Import and Review

The Mapping and Creation into the Cascades system

Step 2 Map and Create

Download the CSV Template before you proceed

Imports must be done by Contact Category

There are 7 fields in the Import File – 4 of which are mandatory for data ***

Name ***

the Registered Name of the Contact

Short Name ***

a Short Name for the Contact

Code

the Contact Reference Code or Account Number

Category Source ***

the System needs to classify your Contacts according to the Contact Categories created

The default Categories, if you did not Add and/or Edit any categories are

Customer

Supplier

Private

Default Phone Number

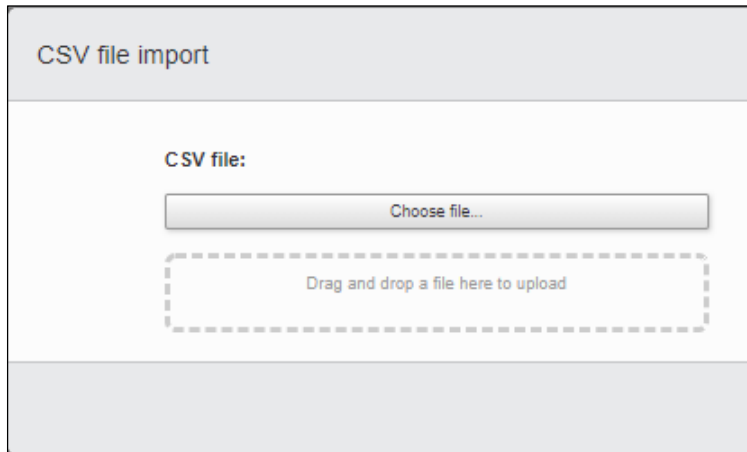
Default Email

Controller Source ***

this would be the Assignee primarily responsible for dealing with the Contact

Step 1 Import and Review

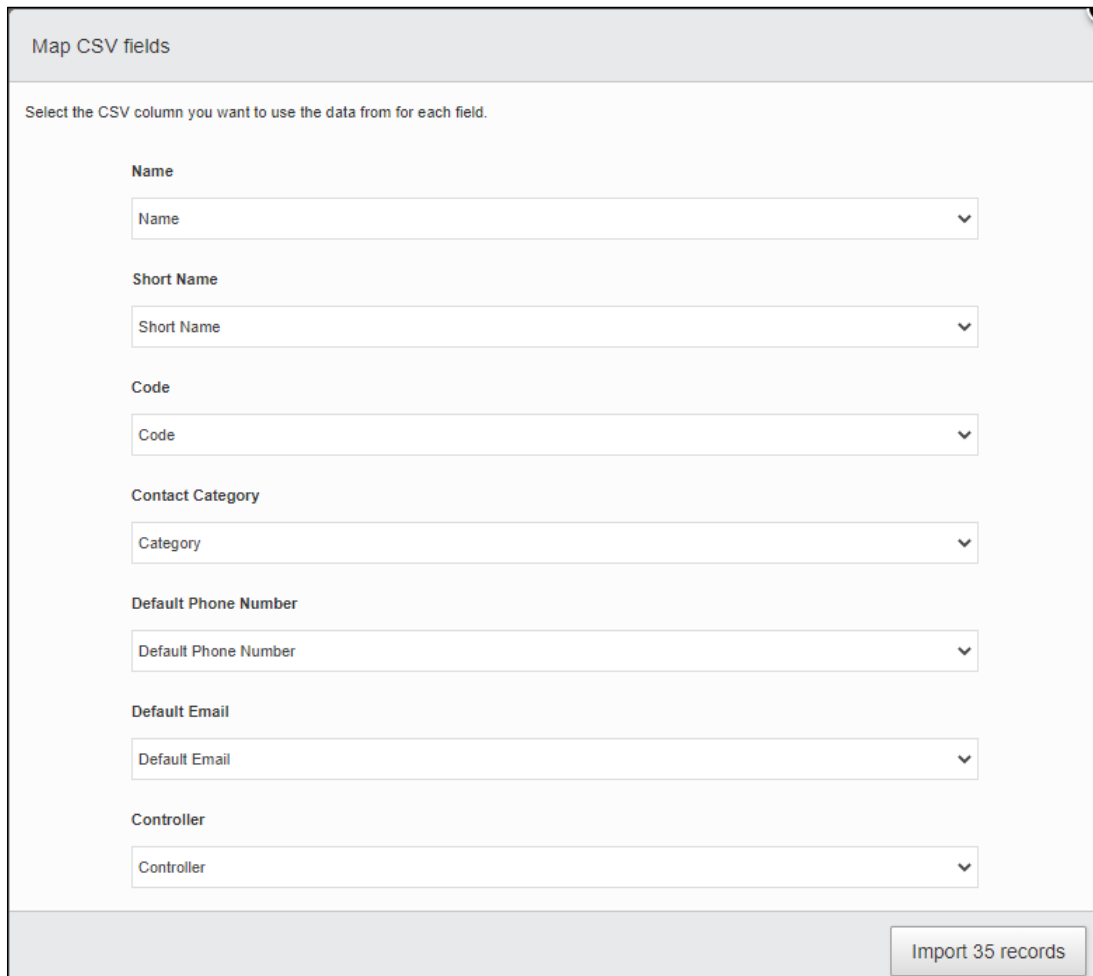
1. Select **Import CSV** and import your .CSV file



The screenshot shows a web interface titled "CSV file import". It features a "CSV file:" label above a "Choose file..." button. Below the button is a dashed rectangular box containing the text "Drag and drop a file here to upload".

The import allows for a maximum of 200 records at a time

2. Confirm that the fields map correctly and press the "Import" Button at the bottom of the Screen



The screenshot shows a web interface titled "Map CSV fields". It contains the instruction "Select the CSV column you want to use the data from for each field." followed by several dropdown menus for mapping fields:

- Name: Name
- Short Name: Short Name
- Code: Code
- Contact Category: Category
- Default Phone Number: Default Phone Number
- Default Email: Default Email
- Controller: Controller

At the bottom right of the interface is a button labeled "Import 35 records".

3. Confirm the field values – especially in respect of the Category and then press the “Submit” Button

Confirm import

Click the *Submit* button to confirm the import of 35 rows of data. Optionally, override the value for a field to set a common value by clicking on the field below.

Name
Multiple values
The selected items contain different values for this input. To edit and set all items for this input to the same value, click or tap here, otherwise they will retain their individual values.

Short Name
Multiple values

Code
Multiple values



Contact Category
Beacon

Default Phone Number

Default Email

Controller
Multiple values


Submit

4. Expand the record display option 
Review the records to be imported
5. Press the  Button if you are satisfied with your Review

Now proceed with Step 2

Step 2 Map and Create

Map Category

1. Expand the record display option  Tick all the Records
and then activate the  Button

A quick way to tick (select) all Records


Tick the 1st Record

Scroll to the last record



Hold down the “Shift” key and Tick the last record

All records are now selected


2. The Category Source must be “Mapped to Category”

Confirm the Categories and press 


Map Controller

1. Expand the record display option  Tick all the Records
and then activate the  Button

2. The Controller Source must be “Mapped to Controller”

Confirm the Controllers and press 

Confirm All

Review all Mappings and activate the  Button

You can now proceed with the import of the next Contact Category